



Compliments & Issues Form

The Australian Appaloosa Association Ltd is committed to providing high quality services and meeting the needs of our members. We value your feedback – including complaints. Please let us know what we do well and where we can improve our services

Details of the person lodging this form

Name: _____ Member No: _____

Address: _____

Phone: _____ Email: _____

Details of compliment, complaint or comment

Description of compliment/complaint/comment (include all issues relating to the matter and add further pages if required)

AAA Office to Complete this Section

Acknowledgement email sent by office within 2 working days of receipt: Date: _____

Outcome

What action needs to be taken (include a date for completion)?

Was this matter satisfactorily resolved? Yes No

Was letter of outcome sent to person lodging this form? Yes No

Thank you for taking the time to provide feedback about our services

Please email this form to the Office Director or the President

Australian Appaloosa Association Ltd

Email: info@appaloosa.org.au

Website: www.appaloosa.org.au

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